

W-01303A-10-0448



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ARIZONA CORPORATION COMI  
UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116245

Date: 5/19/2014

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

ORIGINAL

Complaint By: First: Jerome Last: Slavata

Account Name: Jerome Slavata

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Sun City West

CBR:

State: AZ Zip: 85375

is: E-Mail

Utility Company: EPCOR Water \*AAWC

Division: Water

Contact Name: Karl Wilkins

Contact Phone: (

Nature of Complaint:

From: Util-PublicComment  
Sent: Wednesday, May 2014 8:54 AM  
To: Util-PublicComment  
Cc: /  
Subject: Public Comment

Arizona Corporation Commission

DOCKETED

MAY 27 2014

DOCKETED BY

DOCKET CONTROL

2014 MAY 27 P 1:15

RECEIVED

Name: Jerome Slavata  
Date: 05/07/2014  
Address:  
Phone:  
CityStateZip: Sun City West, AZ 85375  
Cell:  
Docket: AGUA FRIA WATER DISTRICT  
DocketNo: W-01303A-10-0448  
Utility: EPCOR  
Position: Pro  
Email:

Comments: I am writing in strong opposition to the extremely high and unreasonable water and sewer rates that have been imposed on me as a resident of Corte Bella in the community of Sun City West. We are residents of a retirement community living on fixed incomes, yet we are being charged rates far in excess of what neighboring communities pay. EPCOR has explained that the rates are necessary due to a small population of billable customers, yet EPCOR provides neither the water or sewer service to us. It should not be our responsibility that EPCOR be profitable or even survive. If they can't compete with other utilities, then we should be allowed to receive service from another utility. My most recent bill dated 4/14 was for \$142.60 for 6 units of water, and most of that usage was for irrigation, which does not even use the waste water system, which accounts for most of the bill. In addition, EPCOR has been granted approval by ACC to raise the rates again by at least 9% in the near future. This can't go on. Shouldn't ACC be working in the interests of taxpayers and voters? PLEASE ACT TO

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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PROTECT THE CITIZENS AND THE COMMUNITY INSTEAD OF PROTECTING AN ILL CONCEIVED UTILITY  
BASED IN CANADA.

\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

\*End of Comments\*

Date Completed: 5/19/2014

Opinion No. 2014 - 116245

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